**PRIVACY POLICY**

When you choose to use any of our services or contact us, you entrust your personal information in our care. We collect and store your information to help provide and deliver the best possible services to you.

This policy contains **what** information we collect it, **how** we collect it and **why** we do with it. By submitting any personal information, you are agreeing for us to process it in the ways indicated here.

**What information we collect?**

We collect **personal and billing information** that help us contact you and render our services easily to you. When you create an account, buy a ticket, receive, or send a gift voucher, we will collect information such as your name, mobile number, email, and credit card number. We only ask for and use relevant information with your permission and only for the reason we collected it.

Other information we collect are from your posts, reviews, questions and feedback on our website, mobile application, and social media platforms. We also collect information (email, mobile number and location) of a third party when you want to purchase or share our services with them.

**How we collect information?**

**Directly from you.** We collect personal information when you complete a registration or verification process on our website and mobile application. We also collect information from you when you comment or ask questions on our website and social media platforms.

**Why we collect information?**

The only way we can personalise our relationship with you as a user is through your personal information. When you use or purchase our services, we are obliged to notify you of each transaction and provide you with customer support. for example, when you purchase a ticket with us, you will receive a QR code through your email as your pass to the event.

We use information to personalise content for you. Our mission is to buy experiences for you and to provide you with the best, we use your information to display contents that best interest you. When you contact us with any question or complaint about our services, we may call you or send an email to you to provide solutions as they specially apply to you.

We collect information to help us improve on our services and delivery. We appreciate it when you give feedbacks and ask questions. We use information collected from your feedbacks, reviews, and questions to develop and improve on our services.

To guarantee security, we use information to protect our company (website and mobile application), consumers and organizers, to detect and prevent unauthorized activities.

**Securing your information**

When you use and purchase our services, you become an integral part of our company and we provide safety measures to keep your information secured. Although the internet is not completely safe, we adopt reliable measures that cater to each type of information you provide us.

Our site may contain links to other websites we do not control. If you choose to access these websites, we recommend you read through their privacy policy first. We are not responsible for these sites and cannot guarantee security of your information on these websites.